

Katowice 2024-02-21

Michał Mateja

President of the Board Members

Vaillant Group Business Services Sp. z o. o.

Letter of Reference

Introducing the Company

Our Vaillant Group Business Services Sp. z o. o. The company operates primarily in the IT industry by supporting our internal and external Customers.

We are currently dealing with building up an IT site from scratch for Vaillant Group by hiring and developing the best software specialists and engineers on the market.

Our products include software and software configurations for our existing products like heating pumps, gas boilers, and air conditions devices.

Areas of cooperation with MDDP Outsourcing

Our Company has been cooperating with MDDP Outsourcing since 2022. Under our cooperation, MDDP provides us with services related to HR and Payroll activities.

We started our cooperation with MDDP Outsourcing on 08.11.2022.

We had the pleasure of cooperating with MDDP Outsourcing for over a year and we can confidently say that it was a very good business decision of ours.

The MDDP Outsourcing company provides us with extremely high-quality services related to payroll calculation and personal data records. Since the very beginning, we have admired their support and willingness to solve every HR-related issue with a higher priority. It is also worth

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mentioning that people who work with us always keep the deadlines and provide us support which is very often not a part of our initial agreement. This automatically means that in our eyes we are working with an extraordinary specialist in the payroll and HR field.

Right from the start, MDDP Outsourcing kept fulfilling its obligations conscientiously and on time, always ensuring the high quality of its services and keeping up our mutual relations. They supported our company from the very beginning and helped to go through the first moves.

Also, their outsourcing team actively participated in solving the first challenges, completing documentation for the Polish Authorities and Institutions, and even supporting the onboarding process.

We are happy to say that our cooperation progressed very smoothly. We always could be sure that all employees and payroll documentation is reviewed. All information is verified to make sure that both sides understand each other.

Moreover, we were always sure that no crucial element might ever be omitted, and we would receive full information about needed topics. Thanks to the continued support of MDDP Outsourcing, we successfully managed to grow to over 140 employees in Poland.

MDDP Outsourcing excels in their industry due to their professional talents, commitment, and top quality of services provided. Their staff members are highly competent, and they adopt an extremely agile and customer-friendly approach.

We appreciate the fact that the MDDP team is always open to finding a solution to any situation. We are also thankful for support in the first few months with additional organization tasks.

High commitment and experience on their employees' part translated into real effects achieved. Our cooperation always fully met our expectations. The expertise and skills of highly qualified MDDP Outsourcing accountants translated into precise matching of payroll needs, to perfectly cater to our Company's needs.

We particularly value the top quality of their services and their open-minded approach which enabled quick fine-tuning of their work to match our Company's ways. Whenever challenges occurred, they were handled quickly and effectively.

Our time of cooperation with MDDP Outsourcing was extremely fruitful and helped us achieve our business goals. They would always meet the agreed deadlines and perform their tasks while ensuring the high reliability of the processes.

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Recommendation

Based on our experience, we can certainly recommend MDDP Outsourcing as a reliable partner in HR and payroll services. Their services were always of the top quality and, most importantly, MDDP Outsourcing always fully met our requirements, both in terms of timeliness and the specific requirements of our industry.

We are very pleased with our cooperation, and we recommend MDDP Outsourcing as a reliable business partner.

We recommend MDDP Outsourcing as a specialist company, highly professional in its field of operation, and a reliable and trustworthy business partner. MDDP Outsourcing is certainly one of the companies that always hold the top quality of their services as their top priority. In the case of the services concerning payroll and HR-related needs their performance was spotless.

We strongly recommend MDDP Outsourcing as a trustworthy and reliable business partner to cooperate with.

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